

# FLORENCE OFFICE **LOCATION** **CLOSING**

*This location's final day of operation is Friday, October 31, 2025.  
Please utilize the following convenient options:*

- ✓ **Online:** Log in anytime through your secure Member Portal at [owenelectric.com](http://owenelectric.com).
- ✓ **Mobile App:** Download the OEC Mobile app for 24/7 account access and bill pay.
- ✓ **Enroll in Auto Payments:** Set up payments to draft from your bank or credit card.
- ✓ **By Phone:** Call us at (800) 372-7612, option 4, for payments or assistance.
- ✓ **By Mail:** Use the return envelope to send in your payment, included with your monthly bill.
- ✓ **In Person:** Visit our full service offices in Owenton or Dry Ridge.
- ✓ **Visit a Heritage Bank Location:** You can make payments at any Heritage Bank branch. Find your nearest branch: [ourheritage.bank/locations](http://ourheritage.bank/locations)
  - Please have your blue bill stub with you; no late payments will be accepted. Other remittance or paperwork will not be accepted with payments.
  - For additional assistance or arrangements, please call or visit an Owen Electric office.
  - Payments made at a Heritage Bank location may take up to two (2) days to apply to your account. For immediate payment, please utilize the online or mobile app options, or visit/call an Owen Electric location.