

# OWEN ELECTRIC CONNECTION

March 2026 • Owen Electric • A Touchstone Energy Cooperative

## Investing in our communities and educating our members

One of the greatest strengths of Owen Electric is our deep connection to the communities we serve. As a member-owned cooperative, our mission goes beyond delivering electricity—we are committed to supporting the people, schools and organizations that make our service area a great place to live.

Community involvement is central to who we are. Our employees live and work in the same communities as our members, which allows us to understand local needs and respond in meaningful ways. Throughout the year, Owen Electric supports community events, partners with local organizations and encourages employee volunteerism as a way to give back to the communities that support us.

Education is another key part of our cooperative mission. We believe informed members are empowered members, and we work to provide resources that help members better understand their electric service, energy usage, and safety. Our Powertown safety demonstrations and classroom visits give students hands-on lessons about electrical safety, while our publications, [owenelectric.com](http://owenelectric.com) and OEC Mobile app offer tools and information designed to



District 4 Board Member and Owen Electric Board Chairman Alan Ahrman, left, and President and CEO Michael Cobb, present Masen Chandler with a certificate of completion of the Co-op Champions Program at the December board meeting. Photo: Wade Harris

help members manage their accounts and make informed energy decisions.

We are especially proud of our youth-focused programs. Through opportunities such as the Frankfort and Washington Youth Tours and our Co-op Champions Program, students gain a firsthand look at how cooperatives work, learn the importance of civic engagement and develop leadership skills that will serve them well into the future. We also award \$18,000 in scholarships each year. These programs reflect our long-term commitment to investing in the next generation.

Everything we do is guided by the cooperative principle of “Concern for Community.” By staying engaged locally and prioritizing education, we strengthen relationships, build understanding and help ensure Owen Electric remains a trusted partner for our members for years to come.

Thank you for being an engaged and valued member of Owen Electric. We are proud to serve you and your community.

President and CEO  
Michael Cobb



A Touchstone Energy® Cooperative 

## Spring storm preparedness

# Why being ready—and having accurate account information—matters

Spring brings warmer temperatures and longer days, but it also signals the return of severe weather season. Strong thunderstorms, high winds, heavy rain and tornadoes can all impact electric service. While we can't control the weather, preparation—both at home and regarding your Owen Electric account—plays a key role in keeping everyone safe and restoring power as quickly as possible.

### How spring storms affect electric service

Severe weather can damage poles and lines, knock tree limbs into equipment and create hazardous conditions both for the public and for lineworkers. When outages occur, crews are dispatched as soon as it is safe to do so. Having accurate information from members allows our teams to respond efficiently and focus on repairs rather than tracking down locations.

### Why your account information matters

When you report a power outage, the details tied to your account help us identify exactly where the problem is and how many members are affected. One of the most important pieces of information is your phone number, which helps our outage management system locate your power outage.

Accurate account information helps system operators route crews effectively, prioritize larger outages and reduce delays during widespread storm events. If information is missing or outdated, restoration



efforts can take longer—especially when several outages are being reported at once.

### Check and update your information before storms hit

Before spring storms roll through, take a moment to review your account information. Make sure your phone number and email address are current so you receive outage updates and verify all other account information, including your address, is correct. To update, call us at (800) 372-7612, option 4, or send your information through our form at [owenelectric.com/update-my-information](https://www.owenelectric.com/update-my-information).

### Stay informed and report issues safely

If you experience an outage, visit the **Outage Safety & Preparedness** section of our website for updates and

restoration details. If you see a downed power line, you should always assume it is energized, move away from it and call Owen Electric immediately. If you spot damaged equipment, or another, less-critical concern, use the **Report a Hazard** link on our website.

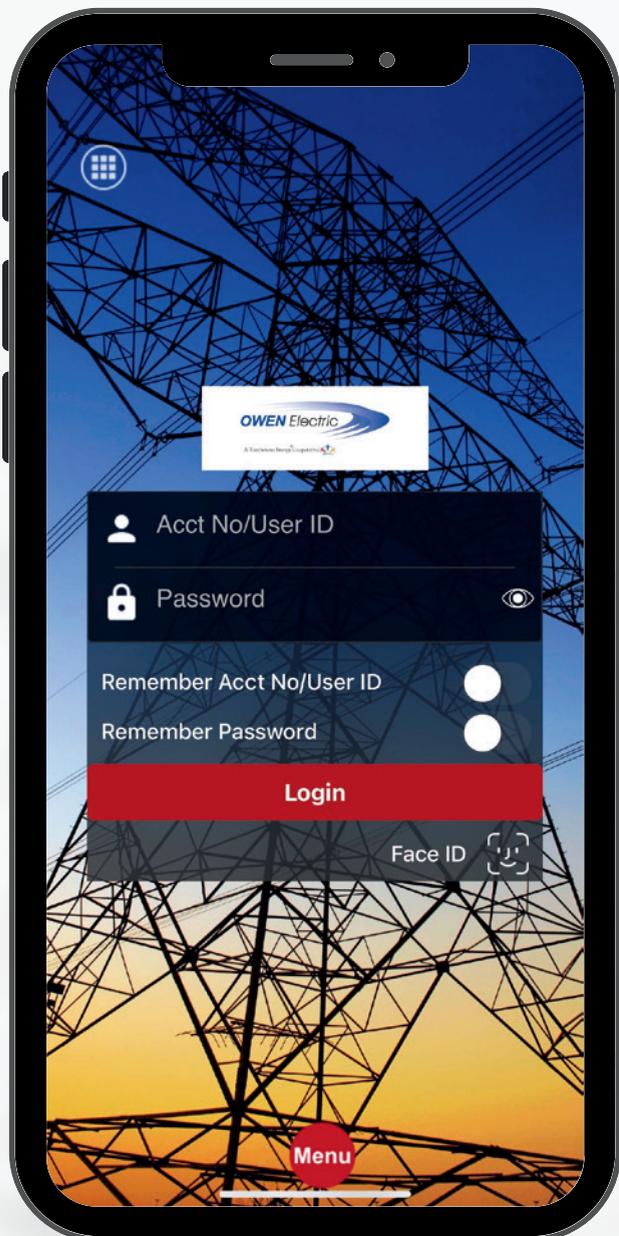
### Prepared members help speed restoration

During severe weather, every report helps paint a clearer picture of system conditions. Keeping your account information up to date—especially your phone number—allows our crews to restore power more safely and efficiently for everyone.

Spring storms are unpredictable, but preparation makes a difference. Take a few minutes now to update your account information and familiarize yourself with the tools available so you're ready when the next storm arrives.

# OEC Mobile

24/7 ACCOUNT MANAGEMENT



Check your account's status, pay a bill, report a power outage and more—at your fingertips!



 App Store



 Google Play

# Out and about in our communities

## Board of Directors

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Jim Henning  
Rick Messingschlager  
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## Office Hours:

Monday – Friday  
8 a.m. – 4:30 p.m.

Toll-free 1-800-372-7612

## Owenton Office

8205 Hwy 127 N.  
P.O. Box 400  
Owenton, KY 40359-0400  
(502) 484-3471

## Grant County Office

300 Arbor Drive, Suite 1  
Dry Ridge, KY 41035

[www.owenelectric.com](http://www.owenelectric.com)

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Owen Electric Safety Manager Cody Beckham leads a Powertown safety demonstration for the Light of Learning Homeschool Co-op, teaching students about the hazards of electricity and how to stay safe. Below, Caitlyn Hubbard and Jodi Dunn try on lineworker safety equipment during the presentation. Photos: Whitney Duvall



## 'Twas the season



We were happy to host our Owen Electric retirees for their annual luncheon. It's always a joy to welcome them back, catch up, share stories and celebrate the people who helped build the cooperative we are today. We're grateful for their years of service and the lasting impact they've made on Owen Electric. Photo: Whitney Duvall