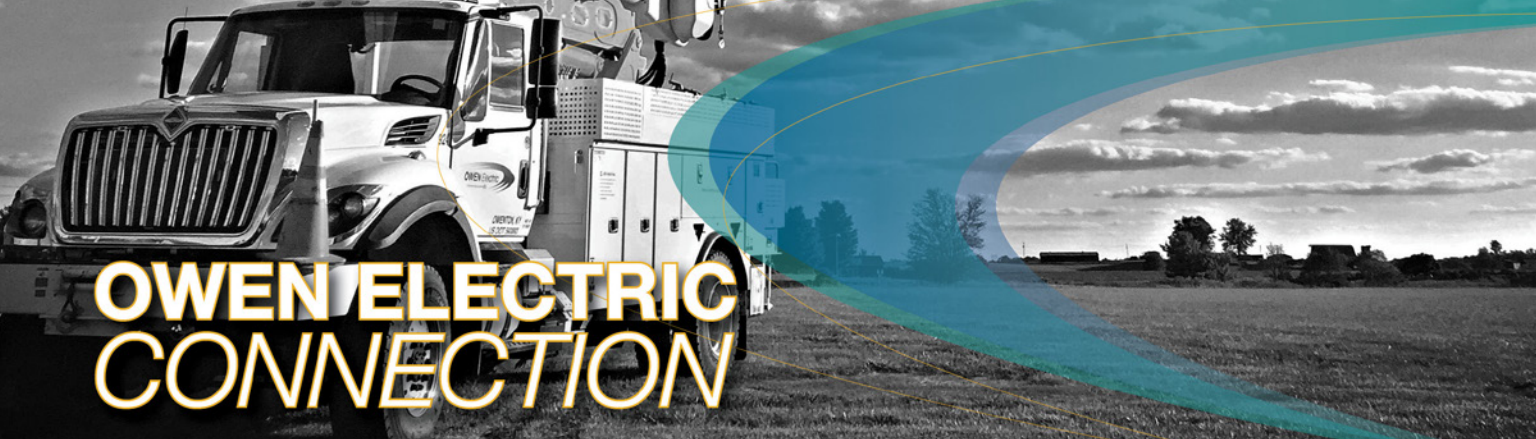




OWEN ELECTRIC CONNECTION

October 2025 • Owen Electric • A Touchstone Energy Cooperative

Celebrating the cooperative difference

October is National Co-op Month, a time when cooperatives across the country pause to celebrate who we are and what makes us unique. For Owen Electric, this is more than just a month on the calendar—it's an opportunity to highlight the cooperative principles that guide everything we do.

Owen Electric was built by and for the people we serve. Unlike investor-owned utilities, we don't answer to shareholders. Our focus has always been, and always will be, our members. That member-first commitment shapes every decision we make—whether it's investing in technology that improves reliability, offering programs that help you save energy and money, or supporting the communities where we live and work.

The theme of this year's Co-op Month is "The Cooperative Difference." What does that mean? For us, it means:

Local commitment: Our employees live right here in the communities we serve. We're your neighbors, most of us are co-op members ourselves, and we take pride in keeping the lights on for our friends and families.

Member ownership: You're not just a customer—you're an owner. Your



participation in annual meetings and board elections helps guide the future of your co-op. The co-op has always been, and will continue to be, receptive to the ideas and needs of our membership.

Community focus: From classroom safety demonstrations to supporting local nonprofits, Owen Electric invests in the places we all call home. We are also actively engaged with local officials and economic development agencies in an effort to improve the quality of life in our communities.

Innovation with purpose: Whether through smart grid upgrades or renewable energy options, we're continually looking for ways to serve you better and more efficiently.

As we celebrate Co-op Month, I encourage you to reflect on the power of working together. When neighbors come together for a common purpose, good things happen. That spirit of co-operation is what built Owen Electric nearly 90 years ago, and it's what keeps us moving forward today.

On behalf of our entire team, thank you for being a valued member of Owen Electric. Your support and trust are what make the cooperative difference possible.

President and CEO
Michael Cobb



A Touchstone Energy® Cooperative 

FLORENCE OFFICE **LOCATION** **CLOSING**

*This location's final day of operation is Friday, October 31, 2025.
Please utilize the following convenient options:*

- ✓ **Online:** Log in anytime through your secure Member Portal at owenelectric.com.
- ✓ **Mobile App:** Download the OEC Mobile app for 24/7 account access and bill pay.
- ✓ **Enroll in Auto Payments:** Set up payments to draft from your bank or credit card.
- ✓ **By Phone:** Call us at (800) 372-7612, option 4, for payments or assistance.
- ✓ **By Mail:** Use the return envelope to send in your payment, included with your monthly bill.
- ✓ **In Person:** Visit our full service offices in Owenton or Dry Ridge.
- ✓ **Visit a Heritage Bank Location:** You can make payments at any Heritage Bank branch. Find your nearest branch: ourheritage.bank/locations
 - Please have your blue bill stub with you; no late payments will be accepted. Other remittance or paperwork will not be accepted with payments.
 - For additional assistance or arrangements, please call or visit an Owen Electric office.
 - Payments made at a Heritage Bank location may take up to two (2) days to apply to your account. For immediate payment, please utilize the online or mobile app options, or visit/call an Owen Electric location.

Kentucky veterans honored on 2025 Honor Flight

Kentucky's Touchstone Energy Cooperatives' sponsored Honor Flight returned to a rousing welcome home ceremony at Blue Grass Airport on Aug. 23 after a full day of touring Washington, D.C. The flight transported 65 Kentucky veterans to see their memorials on the National Mall.

Among them were two veterans from Burlington proudly sponsored by Owen Electric:

- James Lee Sutter, who served in the U.S. Navy from June 1969 to June 1970. A member of the Brown Water Navy, Sutter operated riverboats along the Mekong River during the Vietnam War and maintained piping systems across many riverboats to help keep them running.
- Richard Weber Jr., who served in the U.S. Marine Corps during the Vietnam War as a communications center operator. Weber was responsible for relaying important government messages across regions, ensuring vital information was delivered where it was needed most.

This year's flight also carried one female veteran, who was inducted into the Military Women's Memorial during the trip, as well as multiple Purple Heart recipients.

Since 2010, Kentucky's Touchstone Energy Cooperatives have partnered with Honor Flight Kentucky to honor veterans for their service and sacrifice. "It's a privilege to be able to fly these veterans to their memorials, and it's an opportunity to thank them in some small way for their service to our nation and our community," says Owen Electric President and CEO Michael Cobb.

As in years past, veterans flew from Lexington to Reagan National Airport in Washington, D.C., where they boarded three buses for a full



Weber, above, and Sutter, at right, visit memorials and monuments during the Honor Flight sponsored by Kentucky's Touchstone Energy Cooperatives. Photos: Tim Webb

day of honors and sightseeing. The day included the solemn changing-of-the-guard ceremony at the Tomb of the Unknown Soldier in Arlington National Cemetery, where Kentucky veterans also participated in a wreath-laying service.

The Honor Flight experience is a lasting tribute from Kentucky's Touchstone Energy Cooperatives to the veterans who bravely served our nation. For veterans like Sutter, Weber and so many others, the trip serves as both a long-overdue thank you and a reminder that their sacrifices will never be forgotten.

Learn more at www.honorflightky.org and www.togetherwesaveky.com/community.





Out and about in our communities

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Whitney Duvall and William Hammond delivered donations collected by Owen Electric employees as part of Kentucky's Touchstone Energy Cooperatives' Wish List Drive. Together, co-ops raised nearly \$17,000 in items for Ronald McDonald Houses in Lexington and Louisville—providing comfort to families of hospitalized children. Since 2017, co-ops have donated more than \$79,000 worth of items, living out their commitment to community. Photos: Tim Webb



Owen Electric employees Jude Canchola, far left, and Gabrielle Welsh, second from right, stepped up to the plate—not just for work, but for a great cause. They volunteered their time at the Special Olympics softball tournament, helping ensure athletes had a fun, safe and memorable experience. We're proud to have team members who give back to our communities in such meaningful ways. Photo submitted

Greg Humphries and Cody Beckham brought Owen Electric's Powertown demonstration to the Owen County/Ten Mile Baptist Association Boys RA Camp, giving campers an up-close look at how to stay safe around electricity. From downed lines to outdoor safety tips, these boys are headed home smarter and safer. Photo submitted

