



OWEN ELECTRIC CONNECTION

January 2026 • Owen Electric • A Touchstone Energy Cooperative

The power of membership

Why Owen Electric is different

When you flip a switch or plug in your phone, you probably don't think much about what makes that possible—or who's behind it. But at Owen Electric, those decisions aren't made in a faraway boardroom. They're made right here at home, by people who live and work in the same communities you do.

Owen Electric isn't run by outside investors or a big corporation. We're a member-owned cooperative, which means every person who receives power from us has a stake in what we do. That may sound old-fashioned, but it's actually one of the most modern ideas around: local people making decisions for their own community.

What it means to be a member

When you get electricity from Owen Electric, you're not a customer—you're a member-owner. That distinction matters. Members elect our board of directors, have a voice in how the co-op operates and share in our financial success through capital credits—the money we return when revenues exceed expenses.

Investor-owned utilities send their profits to shareholders. We return them to you. It's one of the many ways

we keep your dollars working close to home, supporting the same communities where you live, work and raise your families.

Power with a purpose

Owen Electric was founded to bring electricity to rural areas that investor-owned utilities overlooked. Decades later, that same cooperative spirit continues to guide us, though the challenges have evolved. Today, we're focused on helping members navigate rising costs, new technology and growing interest in renewable energy.

We're not just here to keep the lights on. We're here to help you use energy smarter—through energy efficiency rebates, dynamic rate options and tools that give you more control over your energy use. Our goal is simple: improving the lives of the members we serve through safe, reliable power and a strong local community.

Why it still matters today

In a world where most services come from national brands or apps, it's easy to think of electricity as just another monthly bill. But Owen Electric is different. We don't answer to investors or shareholders—we answer to you. That means every decision we make, from long-term planning to daily operations, is made with our members in mind.

CONNECT WITH US

www.owenelectric.com

owenbill@owenelectric.com



The next time you plug in your phone, charge your laptop or flip on the porch light, remember: You're not just using electricity; you're part of a cooperative built on trust, connection and the simple idea that we're stronger together. Every flip of a switch, every device you power, is a small reminder that the energy we share goes beyond wires and poles. It's about members supporting members, communities thriving together and the pride that comes with being a member-owner of Owen Electric.



A Touchstone Energy® Cooperative 

President and CEO
Michael Cobb



New faces, same commitment

Owen Electric updates office locations

In 2025, Owen Electric made the difficult decision to close both its Butler and Florence offices. This decision was not made lightly, but with the members' best interests at heart. Utilization of these offices had drastically fallen in the aftermath of the pandemic, and the ever-growing majority of members are choosing to conduct business with the cooperative either through the mobile app, over the phone or through other platforms that have long been available.

As a result of this decision, Owen Electric is offering more ways to pay your bill than we ever have, and we've done our best to communicate all these methods to you well in advance of the office closures. We encourage you to learn more about these options and choose what works best for you. Learn more at owenelectric.com/ways-pay.

If you decide to visit one of our office locations, you can still find our headquarters located on Highway 127 in Owenton and our Grant County office in Dry Ridge on Arbors Drive. Now that office operations have been consolidated to these two locations, however, you may notice a few new faces in Grant County.

Two of our team members now working in Grant County are no strangers to serving members. Beth Glenn (previously at our Butler location) has a long history of providing excellent service to our members as she's been employed by the co-op for nearly 40 years. Rebecca McQueary (previously at our Florence location) has been working with Owen Electric members for more than eight years. We hope you'll welcome them to Grant County with open arms. They'll be joined by a new face to the cooperative:



Abigail Williams, left, Beth Glenn and Rebecca McQueary are always ready to assist members with knowledge, care and dependable support. Photo: Whitney Duvall

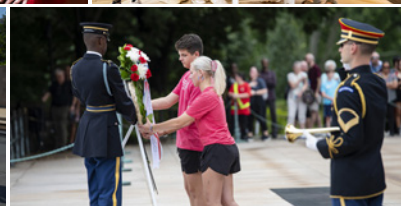
Abigail Williams joined the Owen Electric team late in 2025, but we can assure you she's well-prepared to meet your needs and she looks forward to meeting our members.

We hope you'll stop in and say hello. We're ready to serve you!



STEP UP AND LEAD

★
2026 YOUTH TOUR
WASHINGTON, D.C. | JUNE 15-20



- MEET ELECTED LEADERS
- EXPLORE CO-OP ENERGY ISSUES
- MAKE FRIENDS FOR LIFE
- INCLUDES ALL-EXPENSES-PAID DAY TRIP TO FRANKFORT AND WEEKLONG TRIP TO WASHINGTON, D.C. (application required)



PHOTOS: TIM WEBB

High school juniors apply by January 16!

Learn more at owenelectric.com/washington-youth-tour



Smarter energy, bigger savings:

Owen Electric's energy-efficiency programs help you save

Running your home efficiently has never been easier—or more rewarding. Owen Electric's energy efficiency rebate programs are designed to help reduce your home's energy use, saving money and allowing you to enjoy greater comfort at home.

From upgrading heating and cooling systems to improving insulation or installing a smart thermostat, Owen Electric offers programs that make it simple to cut costs. The Energy Programs & Rebates page on owenelectric.com explains each of the options available to help you find the program that fits your home and lifestyle. These options include:

Touchstone Energy Home

Build an energy-efficient new home and reduce heating and cooling costs by up to 30%, earning rebates up to \$750.

SimpleSaver: Bring your own thermostat and air conditioner program

Install an eligible WiFi thermostat and qualify for an annual rebate of \$10 per thermostat per home (up to two thermostats), while taking control of your energy use. If you purchased your thermostat on or after March 2, 2019, you may be eligible for an additional, one-time \$100 enrollment rebate per thermostat.

You may enroll your central air conditioner for the SimpleSaver program as well. We will pay you up to \$20 annually for a qualifying central air conditioner

you enroll. By enrolling, you may be eligible for a sign-on bonus of up to \$20.

Heat pump incentives

Upgrade from electric resistance heat or an older heat pump to a modern heat pump with rebates ranging from \$500 to \$1,000—more comfort for your home at a lower cost. Purchasing a heat pump

water heater? You may be eligible for a \$250 rebate.

Button-Up program

Schedule a free home energy audit and receive rebates for insulation and air-sealing improvements. When you weatherize your home, we'll pay you \$100/Btu-hour, up to \$1,875. Air sealing your HVAC system? You can qualify for a rebate of \$500. This program requires pre- and post-project blower door tests, so be sure to contact Owen Electric prior to making improvements.

CARES Low-Income Weatherization

This program seeks to assist qualifying members in making energy efficient improvements to their home through their local Community Action office. For more information, contact Owen Electric or your local Community Action office.

Lowering your energy use isn't just about bills—it's about making your home more comfortable and efficient. Proper insulation and sealing, updated systems and smart controls mean fewer drafts, more consistent temperatures and easier-to-manage energy costs.

Getting started is easy. Visit our Energy Programs and Rebates page at owenelectric.com, or give us a call at (800) 372-7612, option 4. Not sure where to start? Schedule a free in-home energy audit at owenelectric.com/request-home-energy-audit. Smart upgrades today mean a more comfortable, cost-effective home tomorrow.



Residential Services Manager Jude Canchola performs a blower door test on a newly-constructed home built to Touchstone Energy Home standards. Photo: Whitney Duvall

Out and about in our communities

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Safety Manager Cody Beckham and Service Technician Chris Back presented Owen Electric's Powertown safety demonstration to fourth grade students at Piner Elementary School, discussing electrical safety through the tabletop model and showcasing the safety equipment lineworkers use to work with electricity. Photos: Whitney Duvall



Owen Electric volunteers, together with Masen Chandler, a 2025 Washington Youth Tour delegate and Co-op Champions program participant, spread holiday cheer while decorating Ronald McDonald House Charities of the Bluegrass for Christmas. Photos: Whitney Duvall